

Internet Access NOW Available in Playa Encanto!

Accessing the Service

NO special equipment required!

Beach Comm LLC

System information

If you want to be kept up to date on the system status, please send an email to Melinda Harper at mharper@ecentral.com. She will add you to the notice list.

How to use the service

Turn on your computer. All you'll need is a wireless card or external antenna for your computer. Look for the wireless indicator in your tray (bottom right corner of the screen usually). You may need to enable your wireless access. Launch Internet Explorer. The sign up screen will open. Choose your period of service and pay using a credit card. You're on!

Signal quality

Your signal quality will be impacted by how close you are to a repeater and whether you have windows facing the signal. The signal can not penetrate concrete block walls. If you are having signal issues, please see below for your options.

The service is provided via a satellite dish and repeaters in Playa Encanto and Los Portales. Because of this, our service is not as fast or as robust as say Cox Cable. But it works great for web surfing, e-mail, instant messaging, file downloads and small business use. The satellite providers monitors usage under its fair usage policy and will cut off service for excess use. Unfortunately there is no notice. The cut off period is generally 24 or 48 hours. The fair use policy is at www.rockypointwifi.com/terms.pdf

If your signal is not strong enough for service, you have several options:

1. The cheapest option is to try an external antenna. These just plug into your computer's USB port and in some cases, especially if you are near a window, may be all you need. Darryl Poturalski keeps a few for sale.
2. The more likely solution is to install a rooftop antenna. See www.rockypointwifi.com/pricing.pdf for the total cost of the equipment and installation. If you install the antenna and sign up for an annual contract, there is a \$100 credit for the install of the antenna.
3. In addition, if you would like to have wireless access within the house, so you aren't tied to one particular place in the house to use the computer, if it is done at the same time as the antenna install, we can also install a wireless router for the cost of the equipment. See www.rockypointwifi.com/pricing.pdf for the cost of the wireless router. If it is done later, there will also be an installation charge.

Some more details on connecting

If you are set up for wireless, connecting is really simple. Just click on your usual icon for logging onto a wireless service. This automatically takes you to our ISP (Internet Service Provider). Prior to paying for service via credit card, when you try to access the Internet you can only connect to the payment page. Next, you sign up/pay for service and then you can go anywhere on the Internet you want. If you've signed up for more than a single use, the next time you sign on for wireless service during the service period, the "payment page" is automatically by-passed and you can go right to whatever Internet page you want. For the techies, the service automatically recognizes your computer's MAC address to determine your payment status.

It is also a good idea to make a note of your login and password. If there is a power outage or the system is down for any other reason, your automatic recognition may be lost.

Best idea, locate and test your wireless system **before** you come to the beach!

Having trouble? Try the instructions above **or see detailed instructions at www.rockypointwifi.com/detailed.pdf** **We recommend you print them and bring them with you.** If your still having trouble, contact Paul Dove at pauldove@a2zinstall.com or 801-680-1485. At the beach, contact Darryl Poturalski.